

Return policy

Thanks for choosing (our services) of Elite Mobile Global Sdn Bhd (“Elite”, “We”, “Us” or “Our”).

The return of software purchased from Elite (collectively, "Product") is subject to specific manufacturer, publisher or distributor restrictions.

Such suppliers may provide limited or no returns of Products. If the supplier accepts returns, you may return product.

If the software you receive does not work as expected, you can return it to us within 7 days of the date of purchase for a full refund of the purchase price.

Returns

You have a 7 calendars days to return an item from the date you received it.

To be eligible for a return, the product must be purchased from Elite ONLY.

You shall provide us a proof of purchase for example receipt.

Refunds

Once we receive your request, we will inspect it and keep you in updated about the status of your refund after we done inspecting the product..

If you return is approved, we will initiate a refund to your account (or any other original method of payment). You will receive the credit within a certain amount of days, depending on the method of payment which had been used.

Contact us

If you have any questions on how to return your item to us, feel free to contact us.